

North Queensland Gas Pipeline Group

28 November 2019

Whistleblower Policy



North Queensland
Gas Pipeline

Document Control

Version Control / Revision History

This document has been through the following revisions:

| Version | Date of Approval | Remarks/Keys Changes/Reason for update |
|---------|------------------|--|
| 1 | 28 November 2019 | New Policy |
| | | |
| | | |

Authorisation

This document requires the following approvals:

| Authorisation | Name |
|-----------------|---|
| Initial Version | North Queensland Gas Pipeline Group Board |
| Revisions | North Queensland Gas Pipeline Group Board |

NQGP Group - Whistleblower Policy

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1. Definitions

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|-----------------------------|---|
| Goods Provider | Any person or organisation engaged by a NQGP Group Company to provide supply goods |
| Outsourced Service Provider | Any person or organisation to who a NQGP Group Company outsources a Material Business Activity |
| NQGP Group Personnel | Employees (including any Director, Secretary, Boards and Committee and Members or Officer of the Group), contractors and interns employed and/or engaged by the Group |
| Policy Owner | NQGP Group Boards of Directors |
| Reportable Conduct | <p>A reportable matter is any concern (actual or suspected) about the following conduct, or the deliberate concealment of such conduct:</p> <ul style="list-style-type: none">• dishonest, corrupt or unethical conduct• a criminal offence• theft, fraud or misappropriation• practices or conduct which are illegal or breach the law• substantial waste or mismanagement of the Group's resources or funds• conduct involving substantial risk to health or safety• questionable accounting or auditing practices which may have a material impact on the Group's financial position, regulatory compliance or reputation• discrimination, vilification, harassment (including but not limited to sexual harassment), bullying and victimisation• conduct which may cause financial or non-financial loss to the Group or be otherwise detrimental to the interests or reputation of the Group or its staff• deliberate concealment of information tending to show any of the matters listed above• any conduct that represents a danger to the public or financial system• suspected contravention of certain federal laws• misconduct or an improper state of affairs or circumstances in relation to the Group• conduct otherwise providing reasonable grounds for dismissing or dispensing with, or otherwise terminating, the employment or engagement of any employee who was, or is engaged in that conduct; or• conduct otherwise providing reasonable grounds for disciplinary action |
| Service Provider | Any person or organisation engaged by a NQGP Group Company to provide a service, including Outsourced Service Providers |
| Whistleblower | <p>A whistleblower as covered by this Policy may be any one of the following:</p> <ul style="list-style-type: none">• current and former directors• current and former employees, temporary Personnel and contractors• current and former Service and/or Goods Providers• current and former Outsourced Service and/or Goods Providers• current and former personnel of both Service and/or Goods Providers and Outsourced Service and/or Goods Providers; and• all associates and specified family members including relatives and dependants of the above-mentioned persons |
| Whistleblower Notification | A report made by a whistleblower about Reportable Conduct |
| NQGP Group | Palisade NQGP Holdings Pty Ltd, Palisade NQGP Pty Ltd, NQGP Pty Ltd, Queensland Pipeline Pty Ltd, North Queensland Gas Pipeline No1 Pty Ltd and North Queensland Pipeline No2 Pty Ltd |

2. Introduction & Purpose

The NQGP Group is committed to conducting business with honesty, fairness and integrity. All NQGP Group Personnel must maintain the highest standards in line with all policies and procedures.

The NQGP Group takes unlawful and unethical behaviour very seriously. If you suspect something is not right, we encourage you to speak up as soon as possible.

A culture of openness and accountability is essential for the NQGP Group to conduct business activities in line with its regulatory and legislative requirements.

This Whistleblower Policy provides guidance on how to raise a concern about suspected or actual unethical or unlawful behaviour. This Policy does not in any way restrict or diminish the right of any individual to make a disclosure directly to regulators, such as ASIC.

The NQGP Group's senior management and each of the Boards and Committees of the NQGP Group entities are committed to providing support to and protecting the dignity, wellbeing, career and reputation of anyone reporting wrongdoing.

All reports made under this Policy are treated seriously and will be investigated carefully by the NQGP Group.

All NQGP Group Personnel should feel confident about reporting alleged wrongdoing and without fear of retaliation or adverse action to their employment even if the allegation is not upheld.

3. References

This Policy was drafted taking into account the following:

- Treasure Laws Amendment (Enhancing Whistleblower Protections) Act 2019
- Corporations Act 2001
- ASIC Guidance for whistleblowers INFO 52

4. Who does this Policy apply to?

This Policy applies to all NQGP Group Personnel including:

- current and former directors
- current and former employees, temporary staff and contractors

This Policy also applies to all:

- current and former Service and/or Goods Providers
- Current and former Outsourced Service and/or Goods Providers; and
- Current and former staff of both Service and/or Goods Providers and Outsourced Service and/or Goods Providers

This Policy also extends to all associates and specified family members including relatives and dependants of the above-mentioned persons.

Any of these persons may be regarded as a Whistleblower.

5. What is Reportable Conduct?

Reportable Conduct is any concern (actual or suspected) about the following conduct, or the deliberate concealment of such conduct:

- dishonest, corrupt or unethical conduct
- a criminal offence
- theft, fraud or misappropriation
- practices or conduct which are illegal or breach the law
- substantial waste or mismanagement of the Group's resources or funds
- conduct involving substantial risk to health or safety
- questionable accounting or auditing practices which may have a material impact on the Group's financial position, regulatory compliance or reputation
- discrimination, vilification, harassment (including but not limited to sexual harassment), bullying and victimisation
- conduct which may cause financial or non-financial loss to the Group or be otherwise detrimental to the interests or reputation of the Group or its staff
- deliberate concealment of information tending to show any of the matters listed above
- any conduct that represents a danger to the public or financial system
- suspected contravention of certain federal laws
- misconduct or an improper state of affairs or circumstances in relation to the Group
- conduct otherwise providing reasonable grounds for dismissing or dispensing with, or otherwise terminating, the employment or engagement of any employee who was, or is, engaged in that conduct; or
- conduct otherwise providing reasonable grounds for disciplinary action

6. Whistleblower Notifications

What information do I need to provide in my report?

For a report to be investigated, it must contain enough information to form reasonable grounds for investigation. It is important therefore that you provide as much information as possible. This includes any known details such as:

- date and time of the Reportable Conduct
- name of the entity and/or persons involved
- possible witnesses to the Reportable Conduct
- any evidence to substantiate the Reportable Conduct

In your report include any steps you may have already taken to report the matter elsewhere or to resolve the concern.

Any issues raised will be investigated by Pinnacle Risk and Compliance. The Chairman of the NQGP Board will be notified of any issues received and/or being investigated.

If the NQGP Chairman is the subject of the complaint, the NQGP CEO will be notified.

The primary channel for raising Whistleblower Notifications is via Risk & Compliance

Via email to Risk.Compliance@pinnacleinvestment.com. Report with your name and contact details or report anonymously.

Other reporting channels

In addition, you can make a report to any one of the following:

- Chairman of NQGP
- Any NQGP Director
- CEO NQGP

Confidentiality

The NQGP Group will take all reasonable steps to protect the identity of the Whistleblower and will adhere to any statutory requirements in respect of the confidentiality of disclosures made. The NQGP Group will not disclose the Whistleblower's identity unless:

- he or she consents to the disclosure; or
- the disclosure is required or permitted by law.

Unauthorised disclosure of the identity of a Whistleblower, or information from which the identity of that staff could be interred, will be regarded as a disciplinary matter and will be dealt with in accordance with the Group's disciplinary procedures.

How are Whistleblower Notifications investigated?

We investigate and record all concerns confidentially, fairly and objectively. The investigation process can vary depending on the precise nature of the conduct being investigated. The purpose of the investigation is to determine whether or not raised concerns are substantiated, with a view to then rectifying any wrongdoing uncovered to the extent that this is practicable in all the circumstances.

Communicating with you about your Whistleblower Notification

The responsible person who is investigating the report will inform you about the outcome of the investigation.

Potential outcomes are:

- your concern was substantiated, and appropriate actions have been taken
- your concern was not substantiated, and no further action will be taken unless further evidence becomes available
- a determination was not possible, and no further action will be taken unless further evidence becomes available.

You might be provided with further feedback, subject to the privacy and confidentiality rights of the individual under investigation or any other confidentiality requirement.

7. Whistleblower protections

We understand that Whistleblowers may be worried about possible repercussions from reporting a concern. If you have reasonable grounds to suspect Reportable Conduct, even if your concerns were mistaken, we will support and protect you. We will also provide relevant protection and support to those who are not directly employed by the Group at the time the report is made.

The Group does not tolerate retaliation or adverse action related to a Whistleblower Notification. Anyone found to be victimising or disadvantaging someone for making a disclosure under this Policy will be disciplined and potentially dismissed.

Anyone covered by this Policy may approach or seek advice from Risk & Compliance before, during or after making the report. The group must protect you by:

- ensuring confidentiality in the investigation
- protecting, as far as legally possible, your identity

If you believe you have suffered personal disadvantage in violation of this Policy, we encourage you to report this immediately.

Civil and criminal penalties for disclosing a Whistleblower's identity or victimising a Whistleblower are applicable for the Group and individual, including:

- for the Group the maximum civil penalty is set at 50,000 penalty units (\$10.5 million as at 18 April 2019), three times the benefit derived or detriment avoided, or 10% of annual turnover (up to 1 million penalty units, \$210 million as at 18 April 2019)
- for individuals who disclose a Whistleblower's identity or cause detriment to a Whistleblower, the penalty is \$200,000 (as at 18 April 2019).

In addition, compensation orders and other remedies may be awarded by a Court to a Whistleblower who has suffered detrimental conduct.

8. Training and awareness

Training on the Whistleblower Policy may be conducted and may involve online training and face-to-face sessions with all personnel.

9. Policy Review

This Policy should be reviewed in the case of material operational or regulatory change.

The review of the Policy must involve at a minimum the Policy Owner and Risk & Compliance.

10. Reporting

Risk & Compliance will report to the Chairman of NQGP Board any Whistleblower Notifications. If the NQGP Chairman is the subject of the complaint, the report will be made to the NQGP CEO.

11. Where is this Policy published?

This Policy is available internally and on the website.